



## IRCTCs e-Ticketing Service Electronic Reservation Slip (Personal User)



- This ticket will only be valid along with an ID proof in original. Please carry original Identity Proof. If found travelling without original ID Proof, will be treated as without ticket and charged as per extant Railway rules.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central/State Govt./Public Sector Undertakings of State/Central Government, District Administrations, Municipal bodies and Panchayat Administrations. Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.



SCAN TO VERIFY

PNR No: 2640376470	Train No. & Name: 12238/BEGAMPURA EXP	Quota: General
Transaction ID: 0980297934	Date of Booking: 23-Nov-2015 07:29:44 PM	Class: 2A
From: JAMMU TAWI(JAT)	Date of Journey: 03-Dec-2015	To: LUDHIANA JN(LDH)
Boarding: JAMMU TAWI(JAT)	Date of Boarding: 03-Dec-2015	Scheduled Departure: 14:00 *
Resv Upto: LUDHIANA JN(LDH)	Scheduled Arrival: 03-Dec-2015 18:25 *	Adult: 01 Child: 00
Passenger Mobile Number: 9855225007		Distance: 0265 KM
Passenger Address :- H.No. 21, College Campus,GNE College Ludhiana Punjab - 141006		

**FARE DETAILS :**

S.No.	Description	Amount (In rupees)	Amount (In words)
1	Ticket Fare **	Rs. 740.0	Rupees Seven Hundred and Forty Only
2	IRCTC Service Charges# (Incl. of Service Tax)	Rs. 45.8	Rupees Forty Five and Eight Zero Paise Only
3	Total	Rs. 785.8	Rupees Seven Hundred and Eighty Five and Eight Zero Paise Only

\*\* Inclusive of Service Tax - Rs 31 Only

# Service charges (inclusive of Service Tax) per e-ticket irrespective of number of passengers on the ticket.

**PASSENGER DETAILS :**

S.No.	Name	Age	Sex	Concession Code	Booking Status/ Current Status/Coach No./Seat No
1	Hardeep S Rai	50	Male		CONFIRM A1/ 0027/ LB

**This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.**

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IRCTC has made available Pickup & Drop facility to Train Passengers in Delhi, Jaipur, Mumbai, Ahmedabad, Chandigarh, Howrah, Patna etc.  
For more info please visit  
www.irctctourism.com  
www.irctc.co.in

Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to [www.catering.irctc.co.in](http://www.catering.irctc.co.in) or call 18001034139 Toll Free.

**IMPORTANT:**

- For details, rules and terms & conditions of E-Ticketing services, please visit [www.services.irctc.co.in](http://www.services.irctc.co.in).
- \*New Time Table will be effective from 01-10-2015. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- There are amendments in certain provisions of Refund Rule. Refer, Amended Refund Rules w.e.f 01-07-2013.(detail available on [www.services.irctc.co.in](http://www.services.irctc.co.in) under heading General Information)
- The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/MRM along with valid id card of any one the passenger booked on e-ticket, proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display ERS/VRM due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
- E-ticket cancellations are permitted through [www.services.irctc.co.in](http://www.services.irctc.co.in) by the user.
- Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund .
- In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules.
- While TDR refund requests are filed & registered on IRCTC website [www.services.irctc.co.in](http://www.services.irctc.co.in), they are processed by Zonal Railways as per Railway Refund Rules.(detail available on [www.services.irctc.co.in](http://www.services.irctc.co.in) under heading General Information.
- In premium special train cancellation is not allowed.
- No refund shall be granted on the confirmed ticket after four hours before the scheduled departure of the train.
- No refund shall be granted on the RAC or Waitlisted ticket after thirty minutes before the scheduled departure of the train.
- In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare , less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
- Suvidha Train , only 50% refund is allowed in case of cancellation of Confirm/RAC tickets upto 6 hours before the scheduled departure of the train or preparation of chart whichever is earlier.
- In case of Train Cancellation, full refund will be granted automatically by the System.
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on : - 24\*7 Hrs Customer Support at 011-23340000/ 011-39340000, Chennai Customer Care 044 – 25300000 or e-mail To: [care@irctc.co.in](mailto:care@irctc.co.in).
- For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- Railway Security Helpline No.182
- ALL India Passenger Helpline no 138
- PNR and train arrival/departure enquiry no. 139
- To report unsavory situation during journey, Please dial railway security helpline no. 182

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