

Roll No. ....

Total No. of Questions : 09]

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**B.Tech. (Sem. - 3<sup>rd</sup>)**

**INDUSTRIAL ORGANISATION & MANAGEMENT**

**SUBJECT CODE : PE - 211 (2K3 & Onwards)**

**Paper ID : [A0207]**

[Note : Please fill subject code and paper ID on OMR]

**Time : 03 Hours**

**Maximum Marks : 60**

**Instruction to Candidates:**

- 1) Section - A is **Compulsory**.
- 2) Attempt any **Four** questions from Section - B.
- 3) Attempt any **Two** questions from Section - C.

**Section - A**

**Q1)**

**(10 x 2 = 20)**

- a) What is line organisation?
- b) What is scalar chain?
- c) What is gang boss?
- d) What are the single use plans?
- e) What is meant by strategy?
- f) What is formal organisation?
- g) What is autocratic leadership?
- h) What is encoding in communication?
- i) What are the semantic barriers?
- j) What is systems approach to management?

## Section - B

(4 x 5 = 20)

- Q2) Define organisation? Give its types?
- Q3) What is industrial psychology? Give its scope?
- Q4) What is scientific management? Give its principles?
- Q5) What is directing? Give its principles?
- Q6) Define communication? Give its process and characteristics?

## Section - C

(2 x 10 = 20)

- Q7) What is delegation of authority? Give its elements? How delegation can be made more effective?
- Q8) What are the various barriers and breakdowns in the communication? How these can be removed?
- Q9) What is co-ordination? Give its principles? Which are the major problems in co-ordination?

